

## Offering complete piece of mind throughout your contract for a fixed monthly fee

All of the maintenance packages provided by our finance partners include routine services, replacement tyres and other repair costs which may be required to ensure that you remain mobile 365 days of the year.

## What's typically included within a fully maintained contract?

- All manufacturer's scheduled servicing in addition to any routine and unexpected maintenance issues
- Mechanical and electrical repairs and replacements, including associated parts and labour due to fair wear and tear
- Bulbs, batteries, exhausts, cam belts, wiper blades, alternators and starter motors
- MOT tests
- Unlimited premium branded tyre replacements including valve and balance
- Free mobile tyre fitting service at a convenient location for you by appointment
- Tyres no recharges for punctures or damaged tyres (dependant upon finance provider)
- · Free service booking management
- Free collection and delivery from your home or work address
- · Free wash and vac
- · Regular process updates on repairs
- · Preferential booking times arranged, urgent repairs prioritised
- · Courtesy car upon request

## What are the benefits to you?

- · Planned fixed cost budgeting
- No unexpected maintenance costs
- Protection from rising inflation costs
- Dedicated qualified technical team to deal with problematic vehicles and manage all issues to a successful resolution
- On business contract hire, VAT is 100% recoverable in the maintenance element of your contract

## What are the typical exclusions?

- Repairs or replacements due to driver error or driver induced faults
- · Repairs due to accident damage
- Missing or broken items e.g. bent aerials, missing hub caps
- Vandalised and stolen wheels and/or tyres
- · Damaged windscreen and/or glass replacement
- Misfueling
- Lubricant and fluid top ups between service intervals (e.g. oil and screenwash top ups)

Call us on: 01299 407 360

to speak to a member of our sales team

